

PATIENT NAVIGATOR TRAINING RESOURCES

The North Central Texas HIV Planning Council has provided the following training resources for Patient Navigator Service Category in the Abilene, Fort Worth, and Wichita Falls HSDAs. Below each criterion are the required components and sub-components for training. In addition, available training resources are provided. Each agency may create its own training or utilize any available resources (e.g., AETC, DSHS, pharmaceutical representatives). The important thing is that Patient Navigators receive training on each of the four (4) criterion and the identified components and sub-components.

Criterion 1: HIV/AIDS Training

1. HIV Basics

a. Getting Tested

- i. http://peer.hdwg.org/sites/default/files/1b%20HIVTesting-HIVAIDS-Peer_Training.pdf

b. Transmission

- i. http://peer.hdwg.org/sites/default/files/1a%20HIVTransmissionGrabBag-HIVAIDS-Peer_Training.pdf

c. Disease Stages

- i. http://peer.hdwg.org/sites/default/files/1f%20StagesOfHIVInfection-HIVAIDS-Peer_Training.pdf

2. Understanding Labs

a. Reading Lab Results

- i. http://peer.hdwg.org/sites/default/files/3a%20ReadingOurLabs-HIVAIDS-Peer_Training.pdf

b. Understanding Lab Values

- i. http://peer.hdwg.org/sites/default/files/3c%20UnderstandingLabValues-HIVAIDS-Peer_Training.pdf

3. Medication & Side Effects

a. Understanding Drug Resistance

- i. http://peer.hdwg.org/sites/default/files/4a%20UnderstandingDrugResistance-HIVAIDS-Peer_Training.pdf

b. Side Effects and the Goals of Medications

- i. http://peer.hdwg.org/sites/default/files/4b%20HIVMedications-HIVAIDS-Peer_Training.pdf

4. Adherence

a. Adherence Strategies

- i. http://peer.hdwg.org/sites/default/files/5cAdherenceStrategies-HIVAIDS-Peer_Training.pdf

Criterion 2: Communication Skills

1. Attentive Listening

- a. <http://peer.hdwg.org/sites/default/files/2%20AttentiveListening-CommunicationSkills-PeerTraining.pdf>

2. Communication Skills: Asking Tough Questions

- a. http://peer.hdwg.org/sites/default/files/4%20CommunicationSkillsAskingToughQuestions-CommunicationSkills-Peer_Training.pdf
- 3. Non-Verbal Communication**
 - a. http://peer.hdwg.org/sites/default/files/4%20NonverbalCommunication-CommunicationSkills-Peer_Training.pdf
- 4. Responding to Conflict**
 - a. http://peer.hdwg.org/sites/default/files/4%20RespondingToConflict-CommunicationSkills-Peer_Training.pdf
- 5. Culture & Cultural Competence**
 - a. http://peer.hdwg.org/sites/default/files/6%20CultureAndCulturalCompetence-CommunicationSkills-Peer_Training.pdf

Criterion 3: Substance Use and Mental Health Issues

Criterion 4: Peer Role

1. Workplace Expectations

- a. Confidentiality
 - i. http://peer.hdwg.org/sites/default/files/2a%20ConfidentialityAndCreatingBoundariesInTheWorkplace-PeerRole-Peer_Training.pdf
 - ii. http://peer.hdwg.org/sites/default/files/2f%20Confidentiality-PeerRole-Peer_Training.pdf
 - b. Creating Boundaries
 - i. http://peer.hdwg.org/sites/default/files/2b%20CreatingBoundaries-PeerRole-Peer_Training.pdf
 - ii. http://peer.hdwg.org/sites/default/files/2a%20ConfidentialityAndCreatingBoundariesInTheWorkplace-PeerRole-Peer_Training.pdf
 - c. Setting Boundaries
 - i. <http://www.aidsetc.org/aidsetc?page=etres-display&resource=etres-64>
 - ii. http://peer.hdwg.org/sites/default/files/2d%20SettingBoundaries-PeerRole-Peer_Training.pdf
 - d. Ethics
 - i. http://peer.hdwg.org/sites/default/files/2h%20PeerEducatorCodeOfEthics-PeerRole-Peer_Training.pdf
 - e. Professional Standards
 - i. http://www.patientnavigatortraining.org/healthcare_system/module4/1_index.htm
 - ii. http://peer.hdwg.org/sites/default/files/2l%20ProfessionalStandards-PeerRole-Peer_Training.pdf
- 2. Disclosure**
- a. Benefits & Risks
 - i. http://peer.hdwg.org/sites/default/files/4a%20DisclosureBenefitsAndRisks-PeerRole-Peer_Training.pdf