






PLANNING COUNCIL
February 28, 2012
Minutes

PLANNING COUNCIL MEMBERS

	Stan Baker		David Henderson		Richard Rhynes
	Jackie Bzostek		Shannon Hilgart		Lydia Rosenbaum
	Tom Cassidy		Ray Moore		Steven Stellner
	Don Clyburn		Mike Parker		Ron Stinson
	Mistie Coovert		Randy Parsons		Charles Turner
	Stacey Davis		Francine Pratt		Judy Wenzel
	Hector Galvez-Lopez		Sylvia Rawlings		Mark Wilson
	Casey Garner				

PLANNING COUNCIL STAFF

	Gil Flores		Jamie Schield
--	------------	--	---------------

 = Present
  = Excused Absence
  = Unexcused Absence

Guests Present: Shawna Stewart (AOC), Kellie Norcott (Norcott Consulting), Stephanie Cagle (AOC), Debbie Smith (Sam House, Margie Drake (AA), Sarai Garcia (AA), Nicole Havis (Sam House), Conley Tinclum (Sam House), Beth Greaves (Sam House), Heather Bailey (Sam House), Brenda Johnston (PMC), Sue Mahoney (Sam House), Paula McNeely (PMC), Diane Turner (PMC), DJ Stephens (WFWCPHD), Ted Lovato (Sam House), Venette Meachen (Sam House), Rick Isaminger (Sam House), GB Watson (Sam House), Jenny Finley (MHMR/Eval Co-Chair), Cynthia Vargas (AOC), Roberta McShane (AOC), Ana Colin-Hernandez (AOC), Arantxa DeKernion (AA), Sylvia Slayton (AOC), Melody Cordell (PMC), John Reed (AOC), Priscilla Gwalla (AOC), Belinda Hampton (TCPH), Bea Lampka (AOC), Boone Taylor (AOC)

I. Call to Order / Introductions – Randy Parsons, Chair

- a. Randy called the meeting to order at 10:45 am and welcomed all the guests.
- b. Randy introduced new Planning Council member, Mistie Coovert.

II. Planning Council Minutes

- a. Francine Pratt moved to accept the minutes as presented.
- b. Don Clyburn provided the second.

- c. The motion carried unanimously.

III. Program

- a. DSHS Case Management Standards of Care
 - i. Jamie Schield reviewed with the group the Planning Council's new case management model. He explained how DSHS had been working on case management for Texas for over two years. He noted that the new standards were different from the previous standards and could not be compared side by side.
 - ii. Jamie introduced the panel – Paula McNeely (PMC), Stephanie Cagle (AOC), and Francine Pratt. Jamie added that Paula and Francine both sat on the state's case management expert panel.
 - iii. Francine expressed some concern over the new standards. In particular, Francine felt all the requirements for case managers could be time consuming. She added that many of the requirements were standard practice for social workers and case managers.
 - iv. Stephanie Cagle explained that AOC has been preparing for the shift to this new case management system by allowing clients to renew and recertify via mail. Stephanie said that the new standard's philosophy of "not everyone client being in case management" would help case managers spend more time with those clients who truly need case management.
 - v. Paula McNeely agreed with Stephanie. Paula reiterated how many case managers currently have case loads of more than 100 clients. By not requiring every client to be in case management, case managers can have more quality time with those in case management.
 - vi. Several people from the group provided input. Some questions that were asked included, "Who should conduct the intake?" "Are all agencies using the same acuity scale?" "Is there a progressive acuity?" "Is the acuity for the client or for what the agency can provide?"
 - vii. Gil Flores shared with the group that the Positive Voices groups discussed case management in January. Clients expressed their concerns and needs for an initial intake. Clients felt that Patient Navigators (peer advocates) are very important.
 - viii. Gil announced that the Evaluation Committee will begin reviewing the local Standards of Care for Medical Case Management, Non-Medical Case Management, and Patient Navigator at the March Evaluation Committee meeting. All case managers are encouraged to attend and provide input.

IV. Report Q & A

- a. There were no questions for the reports.

V. Planning Council Staff Report

- a. There was no staff report.

VI. Hot Button Issues

a. There were no hot button issues.

VII. Announcements

a. The next Planning Council meeting will be Tuesday, March 27, 2012 from 10:45 am – 11:45 am. The meeting will be held at Tarrant County Public Health, 1101 S Main St @ Rosedale in the Pasteur Room.

VIII. Adjournment

The meeting was adjourned at 11:44 am.

Submitted by

Gil Flores