

## **FOOD BANK / HOME DELIVERED MEALS (FOOD PANTRY) STANDARDS OF CARE**

### **DEFINITION**

Funding for Food Bank/Home Delivered Meals may include:

- The provision of actual food items
- Provision of hot meals
- A voucher program to purchase food
- Personal hygiene products
- Household cleaning supplies
- Water filtration/purification systems, such as faucet/pitcher/refrigerator in communities where issues with water purity exist

No funds can be used for:

- Permanent water filtration systems for water entering the house
- Household appliances
- Pet foods
- Other non-essential products

Food vouchers/gift cards are to be restricted from the purchase of tobacco or alcohol products. No direct payment to clients to purchase food is allowed. This category includes the provision of actual food, prepared meals, or food vouchers to purchase prepared meals. This category also includes the provision of fruit, vegetables, dairy, canned meat, staples, and personal care products in a food bank setting.

Food Bank:

Food Bank services are the provision of actual food and personal care items in a food bank setting. Provision of fruit (fresh preferred), vegetables (fresh preferred), nutritional balanced supplements and nutritional products (not inclusive of vitamin and mineral products) and staples in a food bank setting in a cost-effective way.

### **STANDARD OF CARE**

#### Hiring Standards

- All program staff should meet Texas Department of State Health Services (DSHS) Standards of Care requirements for staff qualifications.

#### Training Standards

- All program staff should abide by the Texas Department of State Health Services (DSHS) Standards of Care requirements for training.

#### Job Performance Standards

**FOOD BANK / HOME DELIVERED MEALS (FOOD PANTRY)  
STANDARDS OF CARE**

- All program staff should abide by the DSHS Standards of Care requirements for job performance.

Reporting

- All program staff should abide by the Texas Department of State Health Services Standards of Care requirements for reporting.